

# HAVE YOUR SAY ON TRANSFORMING MENTAL HEALTH SERVICES IN CAMDEN AND NHS ISLINGTON

Camden and Islington Clinical Commissioning Groups (CCGs) are proposing a change to some mental health services, currently delivered on Camden and Islington NHS Foundation Trust's (the Trust) St Pancras Hospital site. We are aiming to modernise and improve the quality of care provided to local people across North Central London. The proposed changes will affect all inpatient mental health services at St Pancras Hospital and some community services on other Trust sites. No services will be cut as part of these proposals.

1. Your views are important to us. Please complete this questionnaire online or by hard copy and return it to FREEPOST TRANSFORM MH CONSULTATION. The proposals are explained fully in our consultation document which you can find at [www.islingtonccg.nhs.uk/stpancras](http://www.islingtonccg.nhs.uk/stpancras)
2. This survey is also available as a Word document and in Easy Read format. You can access these different formats at [www.islingtonccg.nhs.uk/stpancras](http://www.islingtonccg.nhs.uk/stpancras) or by emailing: [islington.ccg@nhs.net](mailto:islington.ccg@nhs.net) or by calling 020 3688 2900

Please also contact us to request this survey in another language or format such as braille or if you need help filling out this survey. If you feel you need more space to put forward your views in relation to any of the questions, please include these on a separate piece of paper.

**DATA PROTECTION STATEMENT:** All information that you give in this survey will be processed on behalf of Camden CCG and Islington CCG by a company called Participate Ltd. This survey forms part of our consultation on improving our mental health services. The data will be used for that purpose only. All data will be held securely and the information you provide will be treated as confidential. We request that no additional personal data is provided in this survey.

# PROPOSAL OVERVIEW

**In summary we are proposing the following changes:**

- Moving the St Pancras inpatient unit to a new purpose-built site with better facilities next to the Whittington Hospital (2.5 miles away).
- The creation of a new community facility on the St Pancras Hospital site. The proposed relocation of some of Camden and Islington NHS Foundation Trust’s community mental health services and the development of two new community hubs, with one in Camden and another in Islington. The proposals, at this stage, include one hub in each borough with plans for further hubs in the future and we will consult with you on these at this time. We are proposing that community mental health services are delivered in fewer locations and in better buildings (newer and easier to reach) across two community hub sites and the St Pancras Hospital site. This will help joined up working between sites and help the teams to deliver more than one service to those who need it.

**Q1a Having read our proposals, to what extent do you agree or disagree that we need to make changes to the way in which mental health services are delivered across Camden and Islington?**

- |   |  |
|---|--|
| <input type="checkbox"/> Strongly agree             | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Agree                      | <input type="checkbox"/> Don't know        |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Disagree                   |  |

**Q1b Please explain your reasons for the answer given to Q1a above.**

# ST PANCRAS HOSPITAL SITE

**The following questions relate to the first part of our proposal which affects the services delivered in relation to the St Pancras Hospital site inpatient unit.**

Currently, inpatient mental health services at St Pancras Hospital site are provided in buildings that are not designed to meet modern health and safety needs, nor do they provide an ideal therapeutic environment. A Care Quality Commission report, published in June 2016, highlighted that the Trust's inpatient wards require significant improvement.

Under our proposals the existing 84 mental health inpatient beds would move from the St Pancras Hospital site to a new purpose-built site on land purchased next to the Whittington Hospital. This is next to Camden and Islington NHS Foundation Trust's Highgate Centre for Mental Health (which also has inpatient facilities).

There are no plans to reduce any inpatient beds from Camden and Islington as part of the proposed changes to inpatient services; the aim of the proposals are to strengthen current services. These proposals are subject to planning consent.

**Q2a To what extent do you agree or disagree with the move of inpatient beds from the St Pancras Hospital site to a new and purpose-built facility next to the Whittington Hospital and opposite the Highgate Mental Health Centre?**

- |   |  |
|---|--|
| <input type="checkbox"/> Strongly agree             | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Agree                      | <input type="checkbox"/> Don't know        |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Disagree                   |  |

**Q2b Please add any further comments you have or alternative options we should consider for the relocation of inpatient beds from the St Pancras Hospital site.**

**Q3a** From the list below, please select the main reasons you feel that travel to the new site could be an issue for you or your family? (Please select no more than TWO options)

- |  |  |
|--|--|
| <input type="checkbox"/> Cost of travel  | <input type="checkbox"/> My family would have to travel further                |
| <input type="checkbox"/> Additional travel time  | <input type="checkbox"/> There won't be any parking                            |
| <input type="checkbox"/> A more complex travel journey<br>(i.e. I would have to get more than one mode of transport such as a bus and tube, I would have to change tubes twice, I would have to get two buses etc) | <input type="checkbox"/> I don't know the journey and may get lost or confused |
| <input type="checkbox"/> I would have to walk further  | <input type="checkbox"/> I am not concerned about travel to the new site       |

**Q3b** Please use this box to explain the travel issues in more detail.

# COMMUNITY SERVICES

The following questions relate to community mental health services delivered across Camden and Islington.

We are proposing to develop a new model of community hubs at key sites in Camden and Islington. Camden and Islington NHS Foundation Trust has identified two sites for two new community hubs. These are at existing Trust sites: Lowther Road for an Islington community hub and Greenland Road for a Camden community hub. These are not fixed locations and we are open to suggestions from residents about whether you feel that there is an alternative location or locations for the community hubs. The final location will be dependent on the availability of suitable sites.

The majority of local community services will remain the same. However, the Trust has identified some services that would benefit from moving from a smaller community site to a hub, as well as being offered at St Pancras Hospital, giving patients a choice of locations where they can access these services.

## CHANGES TO COMMUNITY SERVICES BASED AT ST PANCRAS HOSPITAL

South Camden iCope, South Camden Crisis Resolution Home Treatment and the Camden Mental Health Assessment and Advice team will move to Greenland Road and will also be available at St Pancras Hospital site to give service users a choice of location.

The Islington Practice-Based Mental Health Team, currently located at St Pancras Hospital

site, moves to Lowther Road, where the team will be closer to the Islington residents it serves. **Service users will continue to see Trust clinicians, in most cases, at their GP practices.**

All other current community mental health services based at the St Pancras Hospital site, Lowther Road and Greenland Road would remain where they are.

A small number of community services based at other Trust sites would move under the proposals. These are:

## SERVICE MOVES FROM GREENLAND ROAD

The Islington Assertive Outreach Team would move from Greenland Road to Lowther Road to be located closer to Islington residents.

## SERVICE MOVES FROM PECKWATER CENTRE

The South Camden Recovery and Rehabilitation Team would move to Greenland Road to enable service users to access other support and wellbeing services.

## SERVICE MOVES FROM MANOR GARDENS

North Islington iCope would be based at Lowther Road to remain close to Islington residents with access to other support and wellbeing services within the new hub. These proposals are subject to planning consent.

**Q4 To what extent do you agree or disagree with the use of community hubs to deliver some community mental health services outlined within our proposals?**

- |   |  |
|---|--|
| <input type="checkbox"/> Strongly agree             | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Agree                      | <input type="checkbox"/> Don't know        |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Disagree                   |  |

**Q5a LOWTHER ROAD**

**To what extent do you agree or disagree with the proposed location of Lowther Road as a community hub?**

- |   |  |
|---|--|
| <input type="checkbox"/> Strongly agree             | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Agree                      | <input type="checkbox"/> Don't know        |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Disagree                   |  |

**Q5b To what extent do you agree or disagree with the proposed mix of services at Lowther Road?**

- |   |  |
|---|--|
| <input type="checkbox"/> Strongly agree             | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Agree                      | <input type="checkbox"/> Don't know        |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Disagree                   |  |

**Q6a GREENLAND ROAD**

**To what extent do you agree or disagree with the proposed location of Greenland Road as a community hub?**

- |   |  |
|---|--|
| <input type="checkbox"/> Strongly agree             | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Agree                      | <input type="checkbox"/> Don't know        |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Disagree                   |  |

**Q6b To what extent do you agree or disagree with the proposed mix of services at Greenland Road?**

- |   |  |
|---|--|
| <input type="checkbox"/> Strongly agree             | <input type="checkbox"/> Don't know        |
| <input type="checkbox"/> Agree                      | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Neither agree nor disagree |  |
| <input type="checkbox"/> Disagree                   |  |
| <input type="checkbox"/> Strongly disagree          |  |

**Q7 To what extent do you agree or disagree with the proposed mix of services at St Pancras Hospital site?**

- |   |  |
|---|--|
| <input type="checkbox"/> Strongly agree             | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Agree                      | <input type="checkbox"/> Don't know        |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Disagree                   |  |

**Q8 Please use the box below to give any other suggestions for additional locations for the community hubs or any other comments that you feel we should take into account in relation to our proposals on community services.**

# EQUALITIES AND IMPACT

As part of the proposals, Camden and Islington Clinical Commissioning Groups have undertaken an Equality Impact Assessment to understand the impact of the proposals for different community groups under the Equalities Act 2010. You can look at the full Equality Impact Assessment here: [www.islingtonccg.nhs.uk/stpancras](http://www.islingtonccg.nhs.uk/stpancras)

**Q9 To what extent do you agree or disagree that Camden and Islington Clinical Commissioning Groups have identified all the equalities issues and impacts of the proposed changes?**

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know
- Prefer not to say

**Q10 Please use the box below to state any further equalities impacts that you feel we should be considering and how we can minimise the impacts identified.**



## ANY OTHER COMMENTS

**Q11** Please use the box below to state any other comments or concerns you would like us to consider as part of the proposals.

## ABOUT YOU

Camden and Islington Clinical Commissioning Groups are committed to promoting equality of opportunity, to ensure everyone has the chance to participate fully in the activities and decisions of the organisation. By completing the following section you will help us understand who we are reaching and how to better serve everyone in our community.

**Q12** Please state the **first half** of your postcode:

**Q13** In what capacity are you responding to the consultation?

- |  |  |
|--|--|
| <input type="checkbox"/> Current or former service user                  | <input type="checkbox"/> NHS provider organisation     |
| <input type="checkbox"/> Carer/family member                             | <input type="checkbox"/> Private provider organisation |
| <input type="checkbox"/> Member of the public                            | <input type="checkbox"/> NHS commissioner              |
| <input type="checkbox"/> Voluntary organisation/charity                  | <input type="checkbox"/> Other public body             |
| <input type="checkbox"/> Clinician                                       | <input type="checkbox"/> Prefer not to say             |
| <input type="checkbox"/> Camden and Islington NHS Foundation Trust staff |  |

**Q14 Do you currently use community mental health services or have you used them in the past two years?**

- Yes
  Prefer not to say  
 No

**Q15 Which age group are you in?**

- 16 - 18
  65 – 79  
 19 – 34
  80+  
 35 – 49
  Prefer not to say  
 50 – 64

**Q16 Which of the following options best describes how you think of yourself?**

- Female (including trans woman)
  In another way  
 Male (including trans man)
  Prefer not to say  
 Non-binary

**Q17 Is your gender identity the same as the gender you were given at birth?**

- Yes
  Prefer not to say  
 No

**Q18 Do you consider yourself to have a disability?**

**Definition of disability under the Equality Act 2010: if you have a physical or mental impairment that has a 'substantial' and 'long-term' negative effect on your ability to do normal daily activities.**

- Yes
  Prefer not to say  
 No

**Q19 Please select what you consider your ethnic origin to be. Ethnicity is distinct from nationality.**

- White: Welsh/English/Scottish/Northern Irish/British
  Asian/Asian British: Bangladeshi  
 White: Irish
  Asian/Asian British: Any other Asian background  
 White: Gypsy or Irish Traveller
  Black or Black British: Black – Caribbean  
 White: Any other White background
  Black or Black British: Black – African  
 Mixed: White and Black Caribbean
  Black or Black British: Any other Black background  
 Mixed: White and Black African
  Other ethnic background: Chinese  
 Mixed: White and Asian
  Other ethnic background: Any other ethnic group  
 Mixed: Any other mixed background
  Prefer not to say  
 Asian/Asian British: Indian  
 Asian/Asian British: Pakistani

**Q20 Please indicate which option best describes your religion or belief.**

- |                                      |   |
|--------------------------------------|---|
| <input type="checkbox"/> No religion | <input type="checkbox"/> Muslim             |
| <input type="checkbox"/> Buddhist    | <input type="checkbox"/> Sikh               |
| <input type="checkbox"/> Christian   | <input type="checkbox"/> Atheist            |
| <input type="checkbox"/> Hindu       | <input type="checkbox"/> Any other religion |
| <input type="checkbox"/> Jewish      | <input type="checkbox"/> Prefer not to say  |

**Q21 Please indicate which option which best describes your sexual orientation.**

- |                                       |  |
|---------------------------------------|--|
| <input type="checkbox"/> Heterosexual | <input type="checkbox"/> Bisexual          |
| <input type="checkbox"/> Gay          | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Lesbian      |  |

**Next steps:**

Thank you for completing the survey.

The consultation runs from 6th July to 12th October 2018.

Once the consultation ends the responses will then be collated and analysed by an independent organisation: Participate. This analysis will be written up into a report. We will publish the report on our website: [www.islingtonccg.nhs.uk/stpancras](http://www.islingtonccg.nhs.uk/stpancras)

The report will published in November and shared widely with service users and the local community.

This report will go to Camden and Islington Clinical Commissioning Groups Governing Bodies in November 2018 who will make a final decision on whether the proposals should go ahead.

We will publish the final decision on our website: [www.islingtonccg.nhs.uk/stpancras](http://www.islingtonccg.nhs.uk/stpancras) and will share this decision widely.

